



Return Material Authorization

RMA #

DTx Part Number: _____ PN Description: _____

DTx Serial
Number(s): _____

Customer Number: _____ Customer Name: _____

Issue Date: _____ Customer Ref.: _____

Is the product in warranty? Yes No

Is the return covered under an Advanced Replacement Agreement? Yes No

FOR DTX INTERNAL USE ONLY

Exec Mgmt
Approval

Is the return for Credit Only? (Receive into Inventory as DTx PN) _____ Yes No

Credit and Replace? (Receive into Inventory as DTx PN) _____ Yes No

Repair and Return? (Adjust into Inventory as "Returns, In Warranty" or "Returns, Out Of Warranty" or "Refurbished and Upgrade") _____ Yes No

Replace Only? (Adjust into Inventory as "Returns, In Warranty" or "Returns, Out Of Warranty" or "Refurbished and Upgrade") _____ Yes No

Section 1 - Customer Information (Completed by the customer)

Customer Contact Name: _____ Phone #: _____

Customer Part Number: _____ Quantity: _____

Return Address:

Explanation of Problem (as detailed as possible, e.g., Intermittent, Time to Failure, etc.)

a) Was the product exposed to any hazardous contaminants? Yes No

b) If YES, was product decontaminated? Yes No

Note: DTx cannot accept contaminated product for return. DTx will not issue a RMA number for return requests that include contaminated product.

Customer Signature: _____

The return must be packaged to prevent shipping damage.

Please note that shipping damage is an Out of Warranty repair.

Please annotate the DTx RMA # and attach this form to the outside of shipping container.

Address Return Shipment to: DTx
1800 Penn Street
Melbourne, Fl. 32901

Section 2 - Product Receiving Information (Completed by DTx Receiving)

Return Verified At DTx Receiving **Packaging Damaged**